

Privacy Policy

After your reservation Indoswell will hold your reservation without a deposit for up to 5 days. Once you have officially booked your reservation, we will need your passport information to obtain the appropriate permits and also we require your emergency contact information.

When you or your agent provides Indoswell with personal information about yourself, you acknowledge that Indoswell will use this information principally for the purpose of making travel reservations for yourself. Where necessary, Indoswell may disclose information about you to third parties including but not limited to Airlines, Hotels, Car Rental companies, Rail operators, Tour Wholesalers, Insurance Companies and their intermediaries. From time to time Indoswell may send you information that may help you to understand and make decisions regarding your travel needs. You have a right to access any personal information held by us on request.

All our packages at Indoswell are competitively priced and offer excellent values. However, occasionally there may be a surf resort or yacht charters that is offering an exceptional discount to fill space that has been opened due to cancellation or remains open due to cancellation or remain available close to scheduled departure.

In some instances it may be necessary to substitute accommodations/charters. Substitution of accommodations/vessel qualifies passengers for a refund limited to the difference between prices.

Indoswell will courier your tickets and travel vouchers to an address around Kuta – Legian area specified by you.

Tickets and vouchers issue inside 2 days may be sent straight to Denpasar airport for you to pick up there.

Traveling is a great way to educate yourself. Those lucky enough to head out into new lands / waters, should keep a few things in mind. It is adventurous and enlightening experiencing other cultures and should be encouraged, as long as we take a healthy dose of respect with us before we go. Respect for the peoples, lifestyles, cultures. Respect for the environs - beaches, forests, lakes, rivers etc. And Respect for oneself.